

# childneuropsychology pc

---

2223 NE 47th Avenue

Portland, OR 97213

[www.childneuropsychologypc.com](http://www.childneuropsychologypc.com)

If you are interested in pursuing insurance coverage, it is imperative that you read this carefully several weeks prior to your appointment.

The following information has been prepared to assist you in your efforts to determine if neuropsychological testing is a covered benefit under your health insurance. As neuropsychologists, we typically provide a medical diagnosis for the children with whom we work. Please inquire about coverage under your medical plan not under mental health services. This is important for you to clarify since medical benefits are often more comprehensive and reimbursed at a higher rate than services under mental health provisions. It is also important to tell your insurer that this evaluation is provided by a neuropsychologist, not a medical doctor, since a medical doctor is not qualified to complete neuropsychological evaluations. These evaluations are used for diagnostic purposes, also an important distinction for some policies.

Some insurance policies do not cover neuropsychological testing.

In this case there is nothing we can do to assist you further with regard to insurance. However, some insurance policies cover this type of service easily and quickly. It is important for you to call your insurance company directly to determine what benefits you have. Do not rely on the word of someone who may also have the same insurer, since your benefit plan may be different even within the same company. Since this service does not fall into a standard category it is important for you to be prepared and persistent in getting your questions answered. Do not hesitate to ask to speak to a supervisor if the clerk you are working with is unfamiliar with neuropsychological evaluations. We also have a benefits consultant who works for us who can guide you through this process. Under no circumstance, however, does this release you from your obligation to know what will or will not be covered, as the insurance relationship is always between you and your company. Child Neuropsychology PC does not bill insurance directly or submit claims on your behalf.

Some companies require preauthorization for services. You will need to contact your physician for this, as we have not yet met your child and cannot speak with certainty about the reasons for this referral. If needed, you can find a general description of our services and qualifications on our website, something that may help your provider complete the necessary forms. Please know that this process can take up to several weeks and should be completed prior to our first appointment. If we can help you in any way do not hesitate to call us. If your insurer requires us to write a letter directly, there is a \$55 charge which can be applied to the evaluation cost. If you chose not to continue with the evaluation, this fee will not be refunded. All requests for letters should be made in writing with the fee enclosed.

Upon completion of the evaluation and receipt of any residual balance we will provide you with both a comprehensive report and a detailed invoice of our services. This invoice will contain dates of service and total hours, as well as diagnostic codes, service provision codes, tax id number, and our credentials. You can submit a copy of this form to your insurer when you file your claim for benefits. We recommend that you mail all correspondence with your insurance company via certified mail. In the event that your insurance company requests additional information, then please have them make that request in writing to Child Neuropsychology PC. We will then provide the information and forward it to you so that you can mail it to the insurance company. Our purpose is to allow you to maintain a complete record of correspondence and have as much control as possible over your claim.

After you have read through this material carefully and you have telephoned your insurance company (using the worksheet that can be found in the Download forms section), feel free to contact us should you have further questions.